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Administrasi Village Management in Improvement of Village Apparatus Services North Gorontalo The Districts Improvement of Village Apparatus Services Novianty Djafri, Syamsu Qomar Badu ABSTRACT The performance of the government apparatus is increasingly intensely demanded by the Apparatus in the real action of the service movement, in this case in the National Mental Revolution Movement, given the importance of apparatus bureaucratic reform in all agencies, as well as the role of the village government, as public servants . organize and manage village administration, in improving the quality of services for the community.

This research was conducted in North Gorontalo District, Anggrek District. The Research Objectives to determine service performance village government apparatus in providing public services , through orderly administration to villagers, consisting of 5 (Five) Villages, namely; Iloheluma, Langge, Popalo, Mootilango, Talanga, and Putiana villages .

The method used is quantitative descriptive, for the purpose in the presentation of research results described quantitatively and described more f leksibel, in order to freely explore and examine more specifically according deng Permas an a la han this study. Informants yes ng set is the head of the village, village, village consultative body, the Institute of Rural Community Empowerment, youth, religious leaders, village leaders and villagers.

The **results of the study show that** from the three performance indicators, namely; 1) productivity, not good enough, (can be seen in the lack of providing services to the community , with sub indicators of labor discipline, work ethic and work responsibilities are answered respondents are in the low category, 65%). 2) Service quality is good enough (can be shown by the communication, skills / reliability, friendliness, and timeliness of village officials in serving the community , through responses from the community, the response is in the good category, which is 78%).

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3) Accountability in service in the field of administrative to the public, is in good enough category, it is seen on the answer respondents for low integrity, service provision in the field of administrative population, yet pretty good views of the implementation of the rules and norms and ethics of public service. Keywords : Village Administration Management.

Village Apparatus Services

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